

Qont Children's Privacy Policy

Purpose

This policy explains how Qont handles access and information when children may interact with Qont services. It sets a clear rule for age, it explains what Qont does if it learns a child is using the service, and it guides parents and guardians on how to contact Qont.

Scope

This policy applies to all Qont products and services in every country where Qont operates. It applies even when Qont does not direct any service to children, it sets one standard for protection everywhere.

Age Limit and Intended Audience

Qont services are intended for adults in general. Qont does not permit use by anyone under 16 years of age. Qont does not run identity checks as part of normal use, but the age rule still applies.

No Knowing Collection

Qont does not knowingly collect or store data from anyone under 16 years of age. If inputs are submitted by a user who is later verified as under 16, Qont will act under this policy and remove that information

If Qont Learns of Underage Use

If Qont receives credible, verified proof that a user is under 16, Qont will delete the account data that belongs to the child and end access, and Qont may notify guardians or authorities if the situation requires it. Qont must have enough proof to confirm age before taking these steps.

Advertising and Targeting

Qont does not target or profile minors. General advertising may appear in public channels that anyone can see, but Qont does not aim ads at minors or build profiles about them.

Educational or Supervised Use

If a minor accesses Qont tools through a verified educational program or a guardian-controlled account, use must follow strict consent and ongoing adult supervision. The school or quardian must control access, set limits, and handle communications. If Qont learns that consent or supervision is missing, access will end.

Data Handling for Minors

If Qont confirms that information belongs to a minor under 16, Qont deletes it immediately and permanently. Qont does not store, sell, or share the information of minors, and Qont does not repurpose it for any other use.

Guardian Rights and Reporting

Parents and guardians can contact Qont to report underage use or to request removal. Reports can be sent through the complaints portal or by phone. If a guardian provides proof that a child is using the service, Qont will end access and remove the data that belongs to the child as described in this policy.

Global Standard

Qont follows this policy in every country, even where local age thresholds differ. Actions under this policy depend on verified proof that the user is under 16, once proof is confirmed Qont applies the same steps everywhere.

Changes and Updates

Qont may update this policy to improve clarity or to reflect new safeguards. Updates will be posted in the Legal Library page. The most recent version applies.

Contact

For questions about this policy, or to report a concern, use the complaints portal or contact Qont support. Qont will review and respond in a reasonable time.

Quick Links

Careers Portal Legal Center 1800 998 711 Website

© Qont Holdings 2025. All rights reserved.