



Qont Warranty & Guarantee Policy

Overview

Qont provides a limited warranty and guarantee for all paid services and plans. This warranty confirms that every system performs as described and delivers the functions promised. It applies globally and is designed to ensure users receive reliable, consistent service.

Coverage

The warranty applies to Qont's hosted systems and services only. It guarantees that each product will operate as intended under normal use. The warranty is included with all paid plans, and Qont Care members receive additional coverage and faster response times. All warranties are provided in accordance with local consumer protection laws, which may grant further rights in some regions.

Scope of Service

Qont's warranty covers the performance, availability, and quality of the platform. It ensures that features function as described and that users have access to stable service. The warranty does not extend beyond what is defined in Qont's service scope, and all implied warranties are limited to the fullest extent permitted by law.

Exclusions

The warranty does not cover misuse, negligence, modification, or damage caused by the user or by any third party. It also does not apply to issues resulting from unauthorized access, incompatible systems, or use outside Qont's intended environment. Coverage applies only to Qont's own software and infrastructure, not to third-party integrations or external services.

Claims and Process

All warranty and guarantee claims must be submitted through the official Qont support or warranty portal. Proof of purchase and account verification are required before any review or resolution. Response times may vary depending on service level, but Qont Care members receive priority handling and dedicated case management.

Resolution

At its discretion, Qont may repair, replace, or reissue access to services as the preferred method of resolution. Refunds or external compensation are not part of the warranty coverage unless required by law. If a warranty claim is approved, Qont will act promptly to restore or maintain service reliability.

Account Standing

Warranty eligibility requires that the user maintains an active account in good standing. Accounts with outstanding payments, policy violations, or fraudulent activity may lose warranty eligibility until those matters are resolved.

Policy Updates

Qont may update or adjust its warranty terms over time. All users are encouraged to review the policy periodically. Continued use of Qont's services indicates acceptance of any future changes.

Contact and Assistance

All warranty inquiries, claims, or disputes must be submitted through official Qont contact channels or the warranty portal. Unofficial or third-party claims will not be recognized. Qont maintains strict standards of fairness and documentation for every case.

Commitment

Qont's warranty reflects its ongoing commitment to reliability and trust. The company ensures that each system functions as promised under normal conditions and that users can rely on Qont for dependable, portable risk intelligence wherever they operate.

Quick Links

[Careers Portal](#) [Legal Center](#) [1800 998 711](#) [Website](#)