



Qont PRI Cloud – Pricing & Payment Guide

Owned and Operated by Qont

Currency: USD

1. Overview

This guide explains how pricing and payment work for Qont PRI Cloud.

It outlines the current subscription structure, available billing options, and general conditions for account management.

All clients are bound by the Qont PRI Cloud Terms of Service and related legal policies when purchasing or renewing access.

2. Pricing Structure

Qont PRI Cloud operates under one universal plan.

Each approved client organization receives full API access, account management, setup assistance, and direct support.

Standard Rate

1. \$2,200 USD per month, billed at activation.
2. \$22,000 USD per year, billed annually (two months free).

These prices apply per organization account, not per user.

Multiple accounts under a single organization may be arranged upon request.

3. Coverage and Renewals

Billing coverage may be monthly or annual.

Renewals can be automatic, manual, or handled by request depending on the client's contract or store configuration.

Clients receive renewal notifications before the next term begins.

Each renewal triggers an email receipt and updated documentation summary.

4. Taxes and Fees

All pricing is displayed in USD.

Taxes may be included in the displayed price when purchased through Qont's online platform.

Tax amounts and transfer fees may vary depending on regional regulations and payment method.

When paying by invoice, applicable taxes and banking fees are the responsibility of the client.

5. Payment Methods

Qont PRI Cloud accepts payment on-platform through the client billing dashboard or by invoice for verified enterprises.

Payments are charged instantly when processed on the platform.

Enterprise clients may negotiate custom payment terms.

All payments must clear before activation or renewal is confirmed.

6. Late or Unpaid Accounts

If payment is not received by the due date, the client's account may be locked or suspended.

Qont may, at its discretion, provide a grace period depending on the client's coverage level or contractual agreement.

Service restoration requires full settlement of outstanding balances.

7. Refunds and Cancellations

Qont follows its standard refund rule.

Refunds are not available except where required by law or in cases of verified service defects caused by Qont.

Cancellation of service does not entitle the client to a refund of remaining term balances.

Clients are encouraged to review their billing cycle before renewal.

8. Enterprise Arrangements

Enterprises, defence contractors, and government partners may request quotes for multi-account or regional access.

Volume or custom arrangements are available upon review and approval.

Negotiated terms will be confirmed in writing by Qont before activation.

9. Support and Onboarding

All clients receive setup and onboarding support at no additional cost.

General support operates during Qont business hours.

Upgraded 24/7 support is available as an optional service at an additional monthly or annual rate.

Support upgrades include priority routing, direct engineering access, and after-hours response.

10. Documentation and Records

Upon activation or renewal, clients automatically receive confirmation documents, invoices, and copies of applicable terms.

Additional documentation may be requested at any time by verified account contacts.

Records are issued in digital format and stored for audit and verification purposes.

11. Renewal Notifications and Receipts

Every successful payment triggers an automated confirmation email containing:

1. Transaction details
2. Renewal or coverage period
3. Updated documentation access link

Annual renewals are notified at least 14 days before the new term begins.

12. Contact for Billing and Support

1. General Billing: billing@qont.net
2. Support and Access: support@qont.net
3. Enterprise Accounts: enterprise@qont.net

All billing inquiries must include the account name, invoice reference, and verification email.